

OptumRx member engagement update – August 2019

Members can now request prescription reimbursement online

OptumRx is excited to share the news that members can now request reimbursement of their retail and specialty pharmacy claims online through a new **Eform** on OptumRx.com. Providing real time electronic submission, the new **Eform** is available on OptumRx.com's **Information Center > Forms > Claim Forms** as shown below.

When members select this **Eform** option, they are:

- Guided through the data needed to accurately process their claim.
- Given the option to attach their prescription information and any additional paperwork to support their claim. If they are using a mobile device, they can simply take and attach pictures of the necessary documentation.



The option to print a claim form on OptumRx.com and mail claims will also remain available.